

EMPATHY

PUT YOURSELF IN YOUR PEOPLE'S SHOES AND TRY TO UNDERSTAND WHAT THEY MAY BE EXPERIENCING



ENGAGEMENT

ENGAGE YOUR PEOPLE BY ACTIVELY LISTENING, ACKNOWLEDGING THEIR CONCERNS AND STAYING ALERT FOR DISTRESS CUES



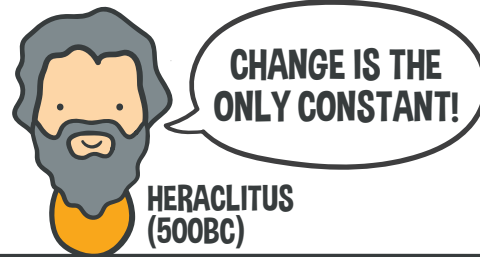
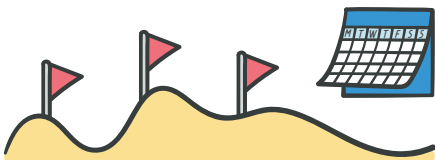
ENVIRONMENT

CREATE A POSITIVE AND SAFE ENVIRONMENT FOR YOUR PEOPLE WHEN INTRODUCING CHANGE, GIVING THEM THE OPPORTUNITY TO EXPRESS THEIR CONCERNS

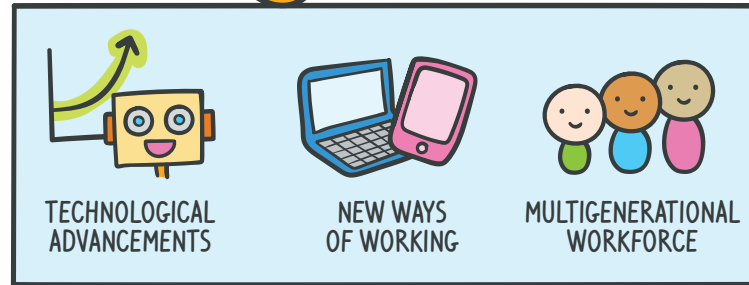


EXPECTATIONS

MANAGE EXPECTATIONS TO ENSURE EVERYONE INVOLVED HAS A CLEAR UNDERSTANDING OF WHAT TO EXPECT AND WHEN TO EXPECT IT



HERACLITUS (500BC)

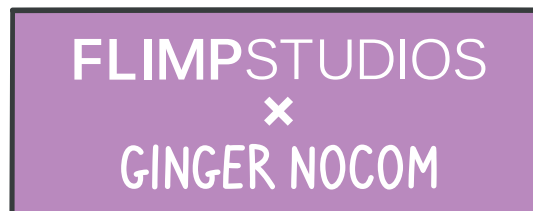


8 CHANGE MANAGEMENT E-SENTIALS



THE IRONY IS THAT WE LOVE CHANGE WHEN WE CHOOSE IT BUT HATE IT WHEN FORCED UPON US

PRODUCED BY:



EXPERIMENT

EXPERIMENT WITH IDEAS AND FIND DIFFERENT WAYS TO ENGAGE AND MOTIVATE YOUR PEOPLE IN A WAY THAT'S RELEVANT TO THEM



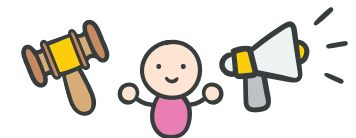
EQUIP

EQUIP YOUR PEOPLE WITH THE RIGHT SKILLS, SET THEM UP FOR SUCCESS AND BUILD A CULTURE OF CHANGE AGILITY AND CHANGE RESILIENCE



EMPOWER

EMPOWER YOUR PEOPLE TO HAVE A VOICE AND MAKE DECISIONS WHEN INTRODUCING CHANGE



EXPERIENCE

CREATE A POSITIVE EXPERIENCE FOR YOUR PEOPLE AND CUSTOMERS WHEN INTRODUCING CHANGE



5 OUT OF 5 STARS BASED ON 958,310 REVIEWS